



## Meeting Notes

**Meeting:** Hanestown, Knollwood Manor, and Biltmore Neighborhood Meeting  
**Date/Time:** April 10, 2008  
**Location:** Quality Inn and Suites  
**Attendees:** 5 Attendees  
Anne Morris – Facilitator  
Claude Williamson – NCDOT Presenter

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### Agenda Items:

#### Welcome/Introduction

- Ms. Morris welcomed attendees to the Hanestown, Knollwood Manor and Biltmore neighborhood meeting for the Business 40 Improvement Project.
- The facilitator introduced Claude Williamson, the NCDOT representative.
- The slide show presentation began.

#### Community Outreach

- Ms. Morris discussed the outreach process.
- How community outreach has been conducted (door-to-door surveys, neighborhood business surveys, downtown business surveys).
- The canvassing process (19 core neighborhoods were being surveyed).

#### Project Overview

- Mr. Williamson gave a brief history of Business 40.
  - ✓ Business 40 is the oldest interstate in North Carolina.
  - ✓ It originally wasn't intended to be an interstate.
  - ✓ Business 40 carries on average 70,000 cars a day.
- Mr. Williamson discussed why the project is needed.
  - ✓ Business 40 is over 50 years old and is starting to deteriorate.
  - ✓ The bridges have major design problems. (The steel beams are deteriorating; the bridges have clearance issues, etc.)
  - ✓ Business 40's lanes tend to be narrow.
- Mr. Williamson then provided proposed solutions for Business 40's existing flaws.
  - ✓ All 11 bridges crossing Business 40 will be removed and replaced.
  - ✓ Sidewalks and bicycle lanes will be considered for the roads crossing Business 40.
  - ✓ Drainage on Business 40 will be improved.
  - ✓ Widen Business 40 auxiliary lanes in addition to placing full shoulders.
  - ✓ Reconfigure the entrance- and exit-ramps.

#### Ms. Morris talked about future plans for the Community Outreach process.

The Business 40 improvement project will be speaking with:

- Large institutions with intranet access
- R.J. Reynolds

- Wake Forest University
- Winston-Salem State University
- Wake Forest University Baptist Medical Center
- Wachovia Bank

The Business 40 Improvement project will be using other forms of community involvement.

- Issue working groups
- On- and Off-ramp surveys
- Neighborhood Meetings
- Corridor-Wide Meetings

The slide show then concluded and the question-and-answer period began.

**ASKED QUESTIONS:**

**QUESTION: Will the Green Street Bridge be eliminated?**

*ANSWER: There is a high probability that it will be eliminated, but NCDOT cannot say with absolute certainty at this point in the project. However, if a bridge is important to you, let the Business 40 Improvement Project know so NCDOT can take construction of the Green Street Bridge into consideration.*

**Q: Will any other bridges be eliminated?**

*A: Nine bridges are involved in the Business 40 Improvement Project and at this point, any of them could be eliminated in theory. NCDOT must maintain access from north to south in Winston-Salem while Business 40 is under construction. Some will be eliminated, however NCDOT is unsure which bridges and ramps will be removed. NCDOT wants your input so the revisions to Business 40 will meet your needs as residents.*

**Q: Is this project an effort to alleviate gridlock or improve bridges and the highway itself?**

*A: The Business 40 Improvement Project is a maintenance project; however NCDOT would like to alleviate some of the gridlock. NCDOT will take steps to increase the amount of traffic the roadway can handle. The revisions are also an opportunity to increase safety on Business 40.*

**Q: Is there a plan to improve Business 40 and US 52 off- and on-ramps?**

*A: At this point, NCDOT does not see too many options for improvement along interchanges with Business 40 and US 52.*

**Q: What is the probability that project will begin in 2013?**

*A: The right-of-way acquisition will start in 2013. It is highly probable that the project itself will start in 2015.*

**Q: What is the likelihood that the project will be finished in 2 years/6 years?**

*A: The likelihood of completion within both time frames is very good. NCDOT plans to give contractors incentives to complete the project on schedule. NCDOT can apply pressure; however, there are obstacles that the contractor cannot plan for that may impede the project.*

**Q: Are we looking towards mass transit use?**

*A: Yes, NCDOT has considered many options regarding mass transit (e.g. railways). NCDOT is trying to transport people in and out of the city with minimal gridlock. In the state of North Carolina, roads are the primary form of travel. NCDOT is keeping the option of railways as a complete transportation package to relieve traffic in Winston-Salem. However, residents must remember that mass transit is not always the solution to a problem with transportation.*

**Q: Will there be traffic pattern changes once the new ballpark stadium is completed?**

*A: Yes, there most definitely will be changes in traffic patterns.*

**Q: Does NCDOT bring questions from these neighborhood meetings to the City of Winston-Salem?**

*A: Yes, NCDOT gives any questions that do not pertain to The Business 40 Improvement Project to local governmental agencies. This process is new to WSDOT. When NCDOT gives the questions that you've asked to WSDOT, it can increase continuity within the entire city of Winston-Salem. This is why your input is important.*

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